

Headington Oaks- OSF Residents

Since 12/26, any resident that admits to H.O. From OSSF will be followed by an OSF DR. And OSF Nurse Practitioner. What this means is that you will be contacting these OSF providers regarding the care, concerns, etc., of those resident, **NOT** Dr. Harms or Lisa D. It is no different than it has always been regarding a resident having a PCP/NP other than the UPHM group (such as Dr. Gilbert, Dr. Liang, each Nurses Station. If you are unable to locate said list, ask the Unit Coordinator. Also, there are OSF specific protocols in regards to orders for these residents that have already been put into our Facility's computer software (Matrix). These protocols are the equivalent of what we call Standing Orders that we use for the UPHM residents. You will find the OSF protocols under the Orders, Add Order, New Order, then type tabs in Matrix. If you have any questions regarding Pain/Pain Med documentation, Contact house supervisor.

Headington Oaks effective immediately, Telephone orders received will need to be written on a paper telephone order and placed in the T.O. Basket (which I believe these baskets are still located next to the fax machine on each wing). This is the same system we used to process orders in the past, prio to Matrix. We are going back to that system so orders aren't missed. 3rd shift HOH as well as the Unit Coordinators will be checking these orders, just as in the past.

To all Nurses from Bird In the Hand Staffing Agency